

Maricopa Association of Governments 2008 Regional Human Services Survey

This survey is conducted on a semi-annual basis to inform regional planning at the Maricopa Association of Governments (MAG) in the area of human services. Your input will be used to identify emerging needs, track the progress of current activities, and to collect feedback about the priorities of MAG member agencies and partners. Please return this completed survey to humanservices@mag.maricopa.gov or by fax to (602) 254-6490 by the end of April. Thank you!

Section A: Social Services Block Grant

MAG recommends allocations at the service level for locally planned Social Services Block Grant dollars. Please answer the following questions in regard to your opinion about this activity.

1. Which target group presents the most urgent need? Please rank them with (one) representing the highest need and (four) representing the least need.

_____ Older adults

_____ Persons with developmental disabilities

_____ Children and families

_____ Persons with disabilities

Please explain your choice: _____

2. These target groups receive the following percentages of funding. Please indicate if these percentages should be changed and why: _____

Adults, families and children: Current: 50% Change: _____

Older adults: Current: 26% Change: _____

Persons with developmental disabilities: Current: 14% Change: _____

Persons with disabilities: Current: 10% Change: _____

Total: 100% Total: 100%

3. What indicator is the most appropriate measure of the outcome achieved as a result of this funding? Please rank them with (one) representing the most appropriate and (eight) representing the least appropriate.

_____ Unit cost

_____ Client satisfaction

_____ Number of people served

_____ Recidivism rate

_____ Wait list length

_____ Contract compliance

_____ Outcomes

_____ Unreturned funds

4. What groups would provide the most meaningful feedback to the allocation recommendation process? Please rank with (one) representing the group with the most meaningful feedback and (seven) as the group with the least.

_____ Current clients	_____ Social services providers
_____ People on wait list	_____ DES
_____ People turned away	_____ MAG committee members
_____ Other: _____	

5. What other factors or considerations should be taken into account when recommending allocations at the service level for the Social Services Block Grant?

Section B: Homelessness

MAG prepares a consolidated application to the U.S. Department of Housing and Urban Development to support homeless assistance programs and develops plans to end homelessness in the region. Please answer the following questions in regard to your opinion about these activities.

1. Which housing strategy makes the most impact in the goal to end homelessness. Please rank them with (one) representing the most effective and (five) representing the least effective.

_____ Affordable housing	_____ Permanent supportive housing
_____ Emergency shelter	_____ Transitional housing
_____ Housing First	

2. Which population offers the greatest opportunity to make a long-term impact in the effort to end homelessness? Please rank them with (one) representing the most opportunity and (ten) the least opportunity.

_____ Chronically homeless single adults	_____ Youth on their own
_____ Families	_____ Veterans
_____ Persons with serious mentally illness	_____ Domestic violence
_____ Persons with substance abuse issues	_____ Persons with disabilities
_____ Lesbian/gay/bisexual/transgender	_____ Other _____

3. Please indicate where the biggest impact can be made in the effort to reduce homelessness today. Please rank them with (one) representing the biggest immediate impact and (ten) the least immediate impact.

_____ Chronically homeless single adults	_____ Youth on their own
_____ Families	_____ Veterans
_____ Persons with serious mentally illness	_____ Domestic violence
_____ Persons with substance abuse issues	_____ Persons with disabilities
_____ Lesbian/gay/bisexual/transgender	_____ Other _____

4. What areas of focus will be most important to ending homelessness in this region in the long-term? Please rank them with (one) representing the most important and (13) the least.

_____ Housing	_____ Prevention
_____ Funding	_____ Discharge planning
_____ Supportive services	_____ Innovative partnerships
_____ Community awareness	_____ Transportation
_____ Municipal 10-year plans	_____ Tracking results and evaluation
_____ Leadership	_____ Other _____
_____ Education, training/employment	

5. What areas of focus will be most important to having an immediate impact in the effort to reduce homelessness today? Please rank them with (one) representing the biggest impact and (13) representing the least.

_____ Housing	_____ Prevention
_____ Funding	_____ Discharge planning
_____ Supportive services	_____ Innovative partnerships
_____ Community awareness	_____ Transportation
_____ Municipal 10-year plans	_____ Tracking results and evaluation
_____ Leadership	_____ Other _____
_____ Education, training/employment	

6. What factors are most important to consider when ranking applications for homeless assistance funding? Please rank with them with (one) representing the most important and (nine) representing the least important.

_____ Unit cost	_____ Returned funds
_____ Outcome measures	_____ Housing placement/retention
_____ Program utilization/Vacancy rates	_____ Client employment rates
_____ Increased income for clients	_____ Keeping beds open
_____ Other _____	

7. What other factors should be considered when ranking the applications for homeless assistance funding or developing plans to end homelessness in the region?

Section C: Human Services Transportation

MAG facilitates regional planning to coordinate human services transportation as well as the application process for Section 5310. This funding source provides vans, radio equipment, software and mobility management funds to agencies transporting older adults and persons with disabilities. Please answer the following questions with your opinion about these activities in mind.

1. What kind of trip creates the most demand for human services transportation? Please rank them with (one) representing the most demand and (eight) representing the least.

_____ Medical	_____ Social/recreational
_____ Employment	_____ Education
_____ Dental	_____ Training
_____ Errands	_____ Other _____

2. Which subpopulation offers the most opportunities for improving human services transportation? Please rank with (one) representing the most opportunity and (four) representing the least opportunity.

_____ Older adults	_____ Low-income people
_____ People with disabilities	_____ Other _____

3. Which subpopulation is the most critical to serve in order to improve human services transportation overall? Please rank them with (one) representing the most important and (four) representing the least.

_____ Older adults	_____ Low-income people
_____ People with disabilities	_____ Other _____

4. What is the best strategy for coordinating human services transportation and why?

5. What is the biggest challenge to coordinating human services transportation?

6. How can this challenge be best resolved?

Section D: Domestic Violence

MAG facilitates discussion, research and the development of regional solutions to reduce the trauma and end domestic violence. Please answer the following questions in regard to your opinion about these activities.

1. What strategy is the most important and most effective way to reduce the incidence and trauma associated with domestic violence? Please rank them with (one) representing the most important and (ten) the least important.

_____ Prevention	_____ Public awareness
_____ Shelter	_____ Funding for agencies
_____ Legal assistance	_____ Screening
_____ Batterer accountability	_____ Appropriate health care response
_____ Treatment/therapy	_____ Other _____

2. What is the most effective way to promote healthy relationships with youth? Please rank with (one) representing the most effective strategy and seven) the least effective.

_____ School-based programs	_____ Faith-based activities
_____ Youth groups/commissions	_____ Online outreach/resources
_____ Projects-based activity	_____ Other _____
_____ Peer mentoring	

3. Which subpopulation is most in need of immediate intervention from a regional policy level? Please rank with (one) representing the most important and (eight) the least important.

_____ Youth	_____ Substance abuse
_____ Monolingual	_____ Behavioral health
_____ Batterers	_____ Persons with disabilities
_____ Survivors	_____ Other _____

4. Which subpopulation offers the most opportunities to end domestic violence in the long-term? Please rank them with (one) representing the most opportunity and (eight) representing the least?

_____ Youth	_____ Substance abuse
_____ Monolingual	_____ Behavioral health
_____ Batterers	_____ Persons with disabilities
_____ Survivors	_____ Other _____

5. What other factors should be considered in regional planning to end domestic violence?

Section E: Miscellaneous

1. What forms of community outreach in your opinion are the most effective in increasing public involvement? Please rank with (one) representing the most effective and (ten) the least effective.

_____ Committees
_____ Focus groups
_____ Surveys
_____ Conferences
_____ Online resources

_____ Newsletter
_____ Press releases
_____ Community events
_____ Special mailings
_____ Other _____

2. Please share a best practice that has potential for successful replication at the regional level. This can apply to any segment within human services or another field that has useful applications for human services planning. Please feel free to attached additional pages.

3. Please indicate any other factors that should be considered when developing regional plans and solutions to address human services.

For more information about regional human services planning at MAG, please call (602) 254-6300, email humanservices@mag.maricopa.gov or visit www.mag.maricopa.gov

Thank you for taking the time to complete this survey!

